



# Redtail Fleet App

## New User's Guide

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## 1 THE REDTAIL FLEET APP

The Redtail Fleet app is Redtail Telematics' free small fleet monitoring app. It's a simple app that will allow the owner or administrator of a small fleet of Redtail telematics-equipped vehicles to view the locations of the vehicles in their fleet, including details of each vehicle's status and recent journeys.

It also provides a few simple fleet administration actions, such as signing up for a Redtail Fleet account, adding new Redtail Telematics devices to the fleet and inviting new users to monitor the fleet.

## 2 WHERE TO GET THE APP

The Redtail Fleet app is available from the Apple App Store for iOS devices, and on the Google Play Store for Android devices.



The easiest way to find the app is to open the App Store or Play Store on your mobile device, and search for "Redtail Fleet". You can recognise the app by the icon and publisher.



### Redtail Fleet 4+

Redtail Telematics Fleet App

[Redtail Telematics Ltd](#)

★★★★★ 5.0 • 1 Rating

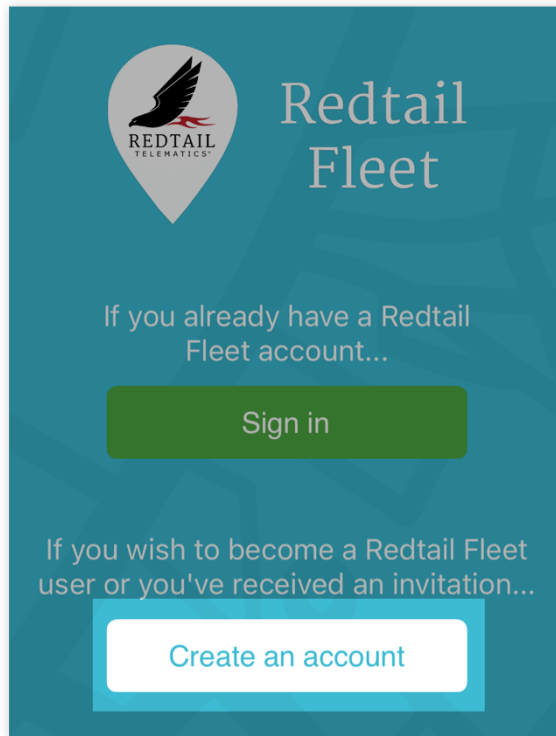
Free



### 3 CREATING A REDTAIL FLEET ACCOUNT

After installing and opening the app on your phone or tablet, you'll be asked whether you would like to sign in (if you already have a Redtail Fleet account) or create a new account.

Tap the "Create an account" button.



The app will then ask you for your email address, and you'll be sent a 6-digit code to confirm that your email address is correct.

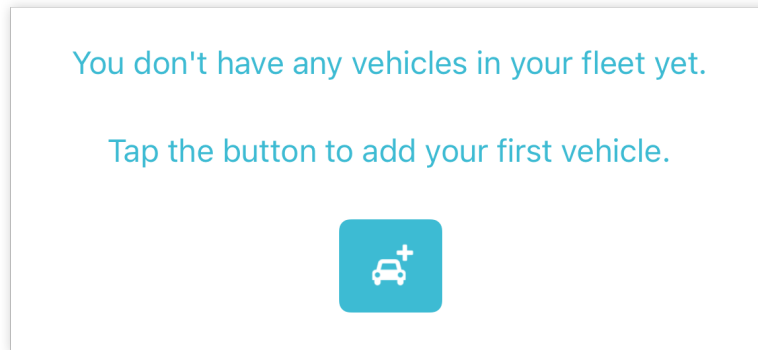
Enter this code when prompted, and finally provide a password for your new account. We recommend a secure password containing a combination of at least 10 numbers, letters and symbols. You won't have to enter this password every time you use the app.

And that's all, your new account is set up and a fleet has been created. You'll be automatically signed in, and once you've agreed to the Privacy Policy and Terms and Conditions, and set up your profile picture and real name if you choose to, you'll be ready to add your first Redtail Telematics device.



#### 4 ADDING YOUR FIRST REDTAIL TELEMATICS DEVICE

After creating your account and signing in, you'll be told that you don't have any vehicles in your fleet yet, and shown a button to let you add a vehicle.



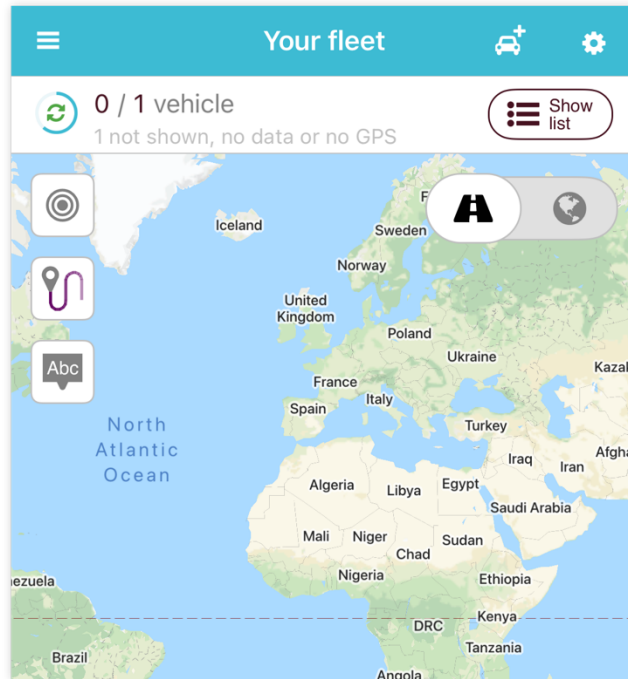
Tap the button to start adding your Redtail Telematics device.

The first thing that the app requires is the IMEI of the telematics device. You can find this on the device itself, or it's probably more convenient to find it on the outside of the box. The IMEI is a 15-digit number with a barcode just above it.

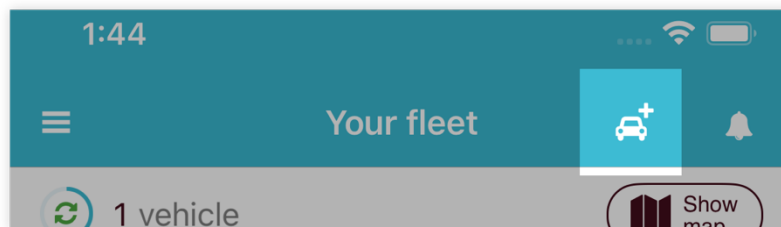
You can either type in the IMEI when asked, or you can tap the "Scan IMEI barcode" button and let the app scan the barcode using your phone's camera to fill in the IMEI. You will need to allow the app access to your camera to do this.

After the IMEI has been accepted, you'll be able to enter a name for your vehicle, and you can then choose the type of Redtail telematics device that you're adding, to see some help on how to install it.

Finally, you'll be taken to the fleet map, which will show that you have a single vehicle. If no data has been received from the telematics device, you won't be able to see it on the map, as its location will not yet be known. The app refreshes every minute, so as soon as data is received from the telematics device, the map will be updated with the vehicle's location.



You'll see that the add vehicle button is now in the top bar of the app, so tap this if you wish to add another vehicle to your fleet.

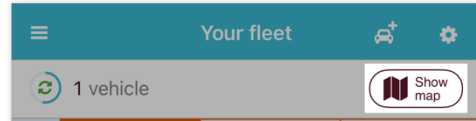
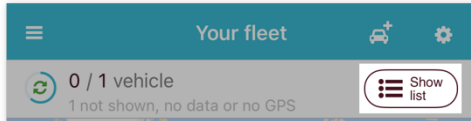


## 5 WHAT YOU CAN DO WITH THE FLEET APP

Here are a few of the useful features in the Redtail Fleet app.

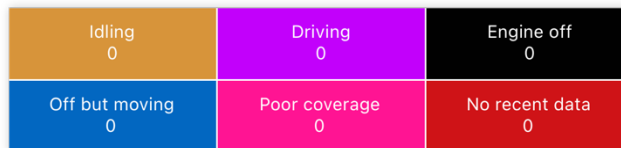
### 5.1 View your vehicles on a map or in a list

Tap on the button at the top right of the fleet screen to switch between map and list view.



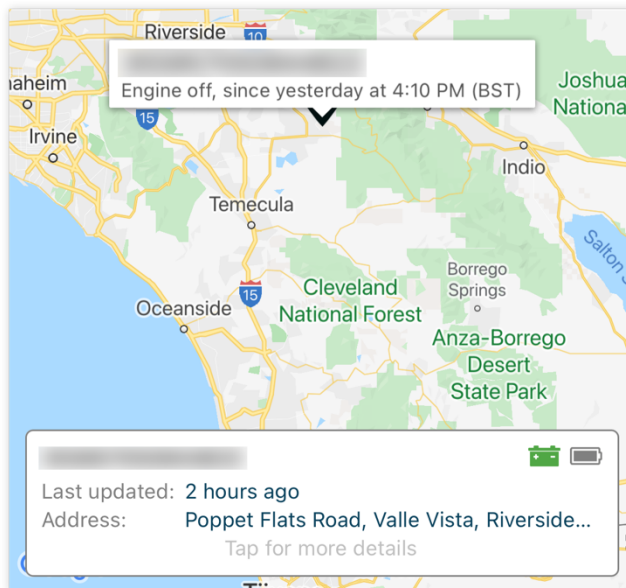
### 5.2 Filter the vehicles shown by activity

Tap on the filter buttons at the bottom of the screen to show or hide vehicles by their activity (driving, idling, engine off, etc.)



### 5.3 View the details of a vehicle

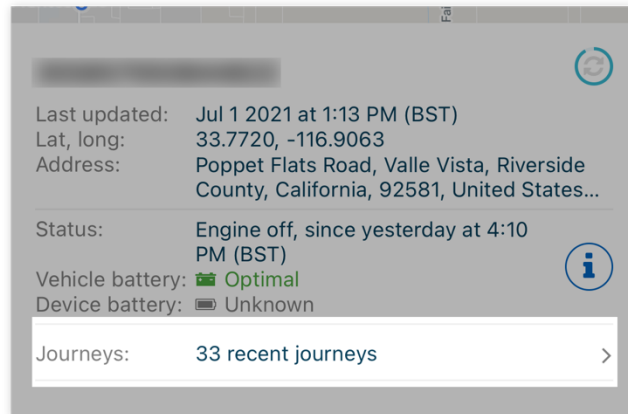
Tapping a vehicle on the map will show an overview box at the bottom of the map



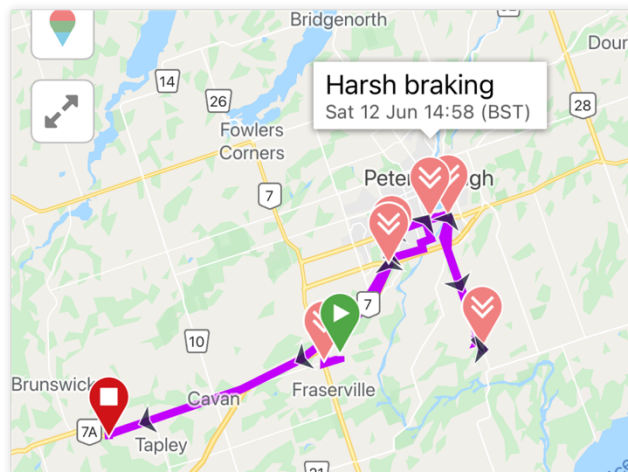
Tapping the overview, or tapping the vehicle in the list view, will open a details screen for the vehicle.

## 5.4 View a vehicle's recent journeys

On the vehicle details screen, you'll see how many recent journeys are available for that vehicle at the bottom.



Tap that number, to see a list of recent journeys. Tap any journey in the list to view it on a map, along with driving behaviour events, for example harsh acceleration or braking events.



## 5.5 Invite users to view your fleet

From the fleet screen, tap the cog button and choose "Manage fleet users". From the fleet users screen, you can invite users to create an account that is linked to your fleet.

